

QUALITY POLICY

SAFRAN AEROSYSTEMS

Safran Aerosystems is a Safran Company, international provider of high technology equipment, leader in Aeronautics, Defense and Security, and pledges to offer its customers world-class products and services, in terms of safety, quality, reliability and performance. To this end, it oversees the deployment of an ambitious Quality Policy, directly cascaded from the Group Quality Policy, along with a dynamic focus on innovation, continuous improvement and risk management.

This Quality Policy is integral to the imperative for technical excellence, at the core of Safran's corporate culture and values. This policy is deployed strictly and transparently through our sites, in light of flight safety culture and of human factors.

Our Quality Policy has two main objectives:

CUSTOMER SATISFACTION, based on:

- ✓ Listening to and integrating their needs, meeting their requirements, anticipating their requests and addressing them as quickly as possible,
- ✓ Fulfilling our commitments and duty to ensure the safety, quality, cost and on-time delivery of our products and services,
- ✓ Complying with quality fundamentals and application of the tools and methods needed to guarantee the maturity of our products from the original design to in-service operation by our customers.

CONTINUOUS PERFORMANCE IMPROVEMENT, based on:

- ✓ The continuous improvement and simplification of our processes, anchored in a strong emphasis on innovation,
- ✓ The rigorous selection of the best suppliers, forming long-term partnerships to progress and innovate together,
- ✓ The deployment of best practices and standards to enhance Group's quality efficiency,
- ✓ The effective management of our programs, based on strictly meeting all milestones and systematically identifying and managing risks,
- ✓ The constant development of our employees' skills, safety culture, expertise and motivation, worldwide.

These objectives are developed in our processes through the 5 main following pillars that structure our Master Plans.



I mandate the Safran Aerosystems Entities' VPs to implement their Master Plan to reach these objectives.

Quality VP of Safran Aerosystems oversees the deployment of this Quality Policy with the active support of our Entities' quality teams. He leads the deployment of One Safran processes with the objective of obtaining a single AS/EN9100 certification in 2022.

Sebastien Weber
CEO Safran Aerosystems